



**THANK YOU ALL THOSE WHO COMPLETED A FRIENDS AND FAMILY TEST QUESTIONNAIRE. THE INFORMATION WE RECEIVE IS VALUABLE TO THE CONTINUING EFFORTS OF THE PRACTICE TO PROVIDE THE BEST CARE POSSIBLE.**

DURING FEBRUARY THE FOLLOWING RESULTS ARE:

1. **How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?**

*95% of Patients are “EXTREMELY LIKELY” to recommend the practice to their friends and family.*

2. **Can you tell us what you like about Norwood Surgery?**

*“Staff always pleasant and Dr Zubairu always friendly, courteous and helpful”*

*“Availability, understanding, caring and well qualified doctors”*

*“Reception staff always very helpful and go the extra mile. Dr Danby is fantastic, always reassures you and never makes you feel you are wasting his time”*

*“Thank you to Sue and Lisa for helping a worried Grandmother of a 2 year old. You were great as is Dr Tobin”*

*“The Staff are all very friendly and helpful and the Doctors are all excellent”*

**WE WOULD BE VERY GRATEFUL IF YOU COULD COMPLETE A QUESTIONNAIRE!**